

FAMILY ENGAGEMENT ROADMAP

FAMILY ENGAGEMENT IS AN ONGOING PROCESS THAT INCLUDES FAMILIES AS ACTIVE DECISION-MAKERS AND EQUAL PARTNERS IN TREATMENT/ SERVICE DELIVERY AT THE INDIVIDUAL, ORGANIZATION AND SYSTEM LEVELS. THIS ROAD MAP WILL GUIDE YOU ON AN EVIDENCE-INFORMED JOURNEY TO FAMILY ENGAGEMENT WITHIN YOUR ORGANIZATION/REGION.



LEARN FROM OTHERS

GROW YOUR CAPACITY

EVALUATE AND SUSTAIN

TOOLS AND RESOURCES

MAKE IT HAPPEN

COME TOGETHER

BARRIERS AND FACILITATORS

CONNECT WITH YOUR FAMILY ENGAGEMENT SPECIALIST

ADMIN@PCMH.CA

CONNECT WITH YOUR FAMILY ENGAGEMENT SPECIALIST TO PLAN YOUR JOURNEY

MAKE A COMMITMENT



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MAKE A COMMITMENT

As an evidence-informed practice, meaningful family engagement requires buy-in at all levels of an organization.

COME TOGETHER

The essence of family engagement is shared decision-making, which involves working together to determine where to start.

GROW YOUR CAPACITY

Agency staff leaders and families need to build important skills and knowledge to support family engagement efforts.

MAKE IT HAPPEN

Family engagement can happen at all levels including service delivery, organization and the sector/system.

EVALUATE AND SUSTAIN

Supporting ongoing learning and measurement of change can contribute to a system that makes sense for children, youth and families.

IN FAMILY ENGAGEMENT, THE PROCESS IS THE PRACTICE. YOUR FAMILY ENGAGEMENT SPECIALIST CAN HELP TO:

- Plan and facilitate sessions to co-develop organizational commitment charters
- Support planning to promote buy-in at all levels of the organization
- Help to understand current strengths and opportunities for family engagement

- Support core team to come together to focus on family engagement
- Support planning for and recruiting family members
- Bring people together to identify opportunities to build on strengths
- Promote and plan to ensure inclusive and diverse representation of family members
- Model equal voice and power-sharing across all activities

- Provide training for staff at all levels of the organization to understand the value of family engagement and related concepts
- Provide support, training and consultation with family members to increase their own capacity for being engaged
- Identify resources to sustain family engagement

- Co-develop implementation plans for family engagement in the agency
- Co-design and facilitate focus groups (as needed)
- Co-develop and support communications plans
- Co-develop surveys (as needed)
- Provide tools and resources to help you assess the current state of family engagement in your organization/region
- Facilitate the development of a vision/strategy for family engagement

- Support the engagement of families to co-evaluate engagement efforts with staff and leadership (including development of evaluation plans and tools)

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